## ROADMAP FOR BUSINESS RESILIENCE



Action Plan

STRATEGIC PRIORITY	TASK	MILESTONE	BY WHO	WHEN	COST
Financial Perspective					
Information Technology					
Operational Excellence					
People Experience					
Customer Experience					

Ecclesiastical Insurance Office plc is regulated by the Central Bank of Ireland.

Ecclesiastical Insurance Office plc Reg. No. 24869. Registered in England at Benefact House, 2000 Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, United Kingdom. Registered Branch in Dublin, Ireland. Reg No. 902180. 2nd Floor, Block F2, EastPoint, Dublin 3, D03 T6P8. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority in the United Kingdom (Firm Reference Number 113848).

© Ecclesiastical Insurance Office plc 2021 ROI PD3691 1 03/21